

	<b>INTEGRATED MANAGEMENT SYSTEM POLICY</b>	Document no: EYS.P.01
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**Vision:** Being Turkey's top-of-mind private corporation in the area of foreign trade

**Mission:** Contributing the development of the country by developing value-added, sustainable, environmentally sensitive projects that are convenient for natural resource consumption.

**Scope:** Customs and foreign trade operations for automotive and spare parts, iron and steel, consumer durable goods, fast moving consumer goods and all kinds of commercial products

#### **RAM FOREIGN TRADE;**

Undertakes the following items in the process of developing value-added foreign trade projects:

- ✓ Carrying out all foreign trade operations by meeting the requirements and expectations of relevant parties as Ram Foreign Trade, while acting in conformity with Koç Holding mission, vision and strategy.
- ✓ Aiming to provide the best and perfect service with its customer-oriented strategy, while making no compromises from its work ethics and reliable behaviour,
- ✓ Leading the way in the market with its 50 years of foreign trade experience, know-how and team of experts, and improving by taking steps that will determine the standards for the market,
- ✓ Offering the most efficient and optimum solutions with the financial services it shall provide for organizations in exportation activities that will contribute to national economy,
- ✓ Carrying together and continuously improving its employees and relevant parties in interaction in its journey to quality with its perfect service mission,
- ✓ Fulfilling its responsibility towards its employees, shareholders and environment while carrying out its activities, and being encouraging for participation consultation,
- ✓ Planning waste reducing activities and preventing consumption and wastage arising from its products/services it provides in order to protect natural resources,
- ✓ Preventing accidents and occupational diseases by creating an OHS and environmental culture among its employees, employee representatives and shareholders,
- ✓ Including all employees, employee representatives and shareholders to IMS system, and proactively scheduling its works by risk-focused plans through their feedbacks
- ✓ Fulfilling its obligations in terms of compliance with national and/or international legislations, while improving the awareness of relevant parties and employees with environmentalist approaches and by involving into social responsibility projects as well,
- ✓ Keeping track of technological developments and digitalizing its operations and service quality with innovative approaches,
- ✓ Handing down its know-how and market experience to next generations by storing all information within corporate memory through its quality management system, while carrying out all of these activities to achieve difficult objectives and accomplishing its goals.

*General Manager*

*Fatma Zeynep Kuman*

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