

QUALITY POLICY STATEMENT

We as the RAM team;

Vow to;

- execute all foreign trade operations by meeting the needs and expectations of the parties, taking after Koç Holding's mission, vision and strategy
- aim to provide the best service with our customer focused strategy whilst not compromising our business ethic and reliable stance,
- lead the sector and improve itself by taking steps that set industry standards/sector standards with its 50 year experience in foreign trade, it's know how and expert team,
- offer the most efficient and optimum solutions in conducting it's financial services that are being provided to foreign trade firms and institutions that contributes to the national economy
- continuously develop and carry its employees and all parties involved to its journey of quality with the mission of offering the best service,
- raise the awareness of relevant parties and its employees by undertaking environmental and social responsibility projects whilst being in compliance with its obligations as per national/international legislation
- continuously digitalize its operation and service quality with an innovative approach by following technological developments
- save its accumulated know-how and sectoral experiences to its corporate memory using its quality management system whilst trying to beat all odds and achieve its targets, to be able to hand down to future generations and continuously improve the system

in developing our value added foreign trade projects.